



BTM / Financial Services

My rotation within Financial Services involved the creation and implementation of a Safety Survey for Woolworths IT as well as looking after the distribution and purchasing of software licensing. Financial Services will introduce you to the costs involved in supporting Projects for IT. There is also a heavy focus on process improvements within the day to day activities performed by all members of the team. Regular meetings take place to discuss how processes can be streamlined to save both time and money.

Architecture

Architecture provides an overarching view of the organisations systems and how they interact with each other. The Enterprise and Solution Architects look after and advise how systems should be implemented or changed. This rotation will provide you with a very broad and useful view of the organisation, giving you a great understanding why certain systems perform the way they do. These guys have been involved in a lot of the projects for systems that we now use so they have great knowledge of the systems and are always open to questions around them.

Infrastructure

In this rotation I worked with the Storage team which involved in upgrading all ECC master agents from V5 to V6.1 on all servers (roughly 450 to 500 servers) that is:- Development, Production and Training servers in Woolworths. ECC master agent is software that resides on the servers that tracks the storage capacity of the servers in real-time and sends this information back to the EMC console which resides on a separate server to be viewed by the user.

Infrastructure consists of different teams but this rotation was really interesting as it gives insight on how "big" and important infrastructure is to Woolworths in doing it day to day business.

Galaxy

The Galaxy program is a 7 year long Project designed to implement SAP technologies into Woolworths across all sectors excluding DickSmith. Currently the program is in the progress of replacing CASS with SAP as part of the master data rollout , in which inventory listed in CASS are cleaned up and converted across . This rotation will help you understand the how the business currently works with CASS and business procedures currently in place for buying , moving and selling . You will also discover the benefits of a SAP and single ERP platform for a large organisation. Using a centralised system to capture and run Woolworths , will change the way business is conducted across all major departments , you will experience how the business will deal with change , procedures and the importance of system integrity.

Service Delivery

Service Delivery Strategy is to deliver IT services with the optimal balance of cost, quality and responsiveness. With various support teams in this rotation it gives a good perspective on what is involved with supporting our systems. The graduate's rotation may vary depending on their input and demand for work. My Rotation involved creating scripts that were used by service desk analysts to assist in making their regular tasks more efficient.

Development

With Constant system upgrades and changing technologies, this rotation conveys the importance of development. Majority of your time within the rotation will be Quality assurance testing and with developers to fix bugs that found in production.

IT security

IT Security ensures all IT aspects are secure within the organisation which includes but not limited to protection of the availability, privacy, and integrity of data. Tasks involved are contributing to the Security awareness, Key management, policy creations and technical discussion/review on projects from an IT security perspective